

CDSC/CIS/CDA/NOVEMBER/2025

November 6, 2025

To all Central Depository Agents (CDAs)

Dear Sir/Madam,

RE: EMBEDDING CDSC PRIVACY POLICY IN CDA DIGITAL CHANNELS

In line with the requirements of the Data Protection Act, 2019 and to enhance transparency in the handling of investor information, the Central Depository and Settlement Corporation (CDSC) requires all Central Depository Agents (CDAs) to embed the CDSC Privacy Policy across their respective digital channels.

The Privacy Policy should be easily accessible and visible to investors, particularly at the point of onboarding and account registration through mobile applications, online portal, or any other digital platforms used to access CDS accounts.

This initiative is aimed at ensuring that all investors are adequately informed on how their personal data is collected, used, stored, and protected in accordance with applicable data protection laws. We request that you review your current digital channels and take the necessary steps to ensure compliance with this requirement.

Please find attached the CDSC Privacy Policy for your reference. The policy is also available on the CDSC website.

We appreciate your cooperation and continued commitment to protecting investor data and maintaining the highest standards of information security.

Yours faithfully,

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Jesse Kagoma

CHIEF EXECUTIVE

